Overseas Security Advisory Council
College & University Health, Safety, and Security Seminar:
University of California Education Abroad Program
September 20-21, 2012

Santa Barbara, CA

Campus Perspective - Overview

1) Where we were; where we are
2) Shaped a campus-based infrastructure
3) Safety beyond the study abroad office
4) Managing the known – formal programs
5) Managing the unknown – non-program travel
6) Where we want to be
7) Q & A
Campus-based Study Abroad Safety

• Where we were:
  – “Silo-ed” tracking, data, and responses
  – Minimal centralized sharing of international activities
  – Focus on “official” programs, & on discrete, specific, and finite events
  – Relied primarily on secondary information sources

  In short: safety management was mostly *reactive*

Campus-based Study Abroad Safety

• Where we are:
  – Inventory of international activities (ongoing)
  – Centralized data repositories
  – Expand monitoring to known travel beyond formal programs
  – Identify indefinite, ongoing, or developing risks
  – Increased access to primary information sources

  In short: safety management is becoming more proactive….*interactive*?
Shaping an Infrastructure

• Key activities that precipitated infrastructure:
  – Channels of communication and response times
  – Quick, efficient access to accurate information
  – Proliferation of hybrid programming
  – A need to managing “indeterminate” risk
  – Modern media, all forms
  – International safety is more than just the study abroad office
  – Ability begets ability

Beyond the Study Abroad Office

• UC Davis support for international safety:
  – Office of Vice Provost, UOIP
  – Emergency Guidelines for International Programs (EGIP)
  – Unit-based and ad hoc travel committees
  – Information and communication partnerships
Beyond the Study Abroad Office

• Office of Vice Provost, University Outreach & International Programs
  – Centrally coordinates responses to international emergency incidents
  – Oversees international risk planning committees
  – Communication and data-dissemination trees
  – Coordinate actions for outbound UCD as well as inbound UCD affected by international events.

Beyond the Study Abroad Office

• Emergency Guidelines for International Programs Committee:
  – Membership: AVP/UOIP, Risk Manager, Campus Counsel rep, Campus Police/Dispatch, Health Center, UCD Communications, int’l program units (EAC, SISS, ICC, department-based progs.)
  – Meets quarterly
  – Assesses and makes recommendations to broad campus policies toward international travel.
Beyond the Study Abroad Office

• Ad hoc travel/safety committees:
  – International Travel Assessment and Advisory Committee (ITRAAC) - program specific e.g. QA Kyoto, SA Israel
  – Non-specific threat risks (pandemic flu, SARS)
  – Non-sponsored travel (e.g. Spring Break)
  – Student accommodations and mental health
  – Possible new committee: travel insurance

Beyond the Study Abroad Office

– Information and communication partnerships:
  • Office of Risk Management
    – iJET & OSAC primary source information
    – Registered faculty/staff travel, in addition to students
  • Campus Counsel
    – Legal liability, reasonably defensible advising/planning
  • Campus Communications
    – Media inquiries, press releases, interview training
  • Student Affairs
    – Non-program advisories, student body awareness
Managing the Known

• UC Davis faculty-led programs:
  – Required training (first aid, CPR, sexual harassment, two orientations)
  – Emergency procedures handbook and related policies
  – Pre-departure ITRAAC review, if necessary
  – Contingency planning review, if necessary
  – Incident reporting
  – Debriefing

Managing the Known

• “External” risk example – Quarter Abroad
  Kyoto, Japan
  – Program pre-planning for contingencies: insurances, budget reserves, decision making “trip-wires”
  – ITRAAC review w/ subject experts
  – Revised contingency planning with hosts
  – Immediate known risk vs. long-term unknown
  – The decision to cancel
Managing the Known

• “External” risk example – Summer Abroad
  Tel Aviv, Israel
  – Program pre-planning for contingencies: insurances, budget reserves, decision “trip-wires”
  – ITRAAC review w/ subject experts
  – Contingency planning with host providers
  – Immediate known risk vs. long-term unknown
  – The supplemental contract: a partnership in safety
  – The decision to send the program

Managing the Unknown

• “Internal” risk example – Summer Abroad
  Burgos, Spain
  – Program pre-planning for contingencies: medical insurances, student responsibility for health
  – The dilemma of in loco parentis for “adults”
  – Responsibilities for the incapacitated
  – Managing parents expectations and language barriers
  – Program continuity
Managing the Unknown

• Beyond the study abroad office – maintaining an inventory of “sponsored” institutional activities
• Managing safety without resources – the “micro-field trip”
• The University as perceived caretaker – how to identify appropriate boundaries of responsibility for non-Univ. travel?

Campus-based Study Abroad Safety

• Where we need to be:
  – Real-time, centralized repository of international activities and campus travelers
  – Campus-wide awareness of international impacts
  – Universal travel policies that extend beyond just “international” offices.
  – Ombudsman services
  – Beyond simple travel prevention to mitigated travel planning.
Questions/Contact

Zachary Frieders
Associate Director
UC Davis Education Abroad Center
zjfrieders@ucdavis.edu